

# Tip of the Month – June 2019

## Make note of the details

Most engineers are proud of the DeLaval VMS and how it works. They would be eager to tell what they know and what you can do to improve your workflow. What they don't always know is what you don't know. For example, a farmer could think that milk cups do not connect properly by a few, or more, cows is normal, or sounds that you now find normal but that are not. If the farmer doesn't make note of the details, then the technician would have to coincidentally experience the issue in order to solve it.

So, make sure to always have your phone or a pen and notebook with you. Make a list of things for the technician to take a look at and they'll let you know if anything is out of the ordinary. Having the possibility to take notes would also make your work easier. If you think of something while you're standing behind your barn or in the middle of the field, you could just jot it down and make note of it.